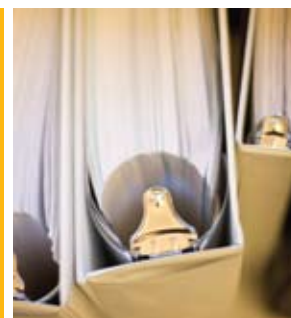


CUSTOM INFORMATION SERVICESSM

EXPERT, CONFIDENTIAL DATA RETRIEVAL, ANALYSIS AND FORMATTING



CAN HELP YOU TO

- Demonstrate due diligence
- Comply fully with pharmacovigilance responsibilities
- Populate your proprietary literature databases including safety
- Respond promptly to product-related inquiries
- Collect and analyze competitive intelligence
- Provide a front-end interface and data repository
- Stay current in your field

WHO CAN BENEFIT

- Regulatory affairs professionals
- Medical professionals
- Contract research organizations
- Pharmaceutical companies
- Biotechnology companies
- Medical device companies
- Regulatory authorities
- Law firms

THE MOST THOROUGH AND EFFICIENT METHOD OF LITERATURE REVIEW

It is important to be alert to relevant information associated with your products. Regulatory authorities such as the FDA, CIOMS, and MHLW require you to search scientific and medical publications and report any identified adverse effects.

No other research service can match the global reach, attention to detail and high level of customization offered by *Custom Information Services* from Thomson Reuters. No other pharmaceutical industry solution brings together so much expertise in data searching, indexing, abstracting, translating, analysis and formatting.

The *Custom Information Services* team includes more than 40 information specialists with advanced degrees and relevant experience.

Before starting a project, they will work with you to analyze your goals and information needs and create an exclusive data profile for your organization. The team will determine the depth and breadth of your coverage and the specific criteria for relevancy to be applied to each article.

They will prepare a comprehensive specifications guideline document that details the scope of the project, including prioritization schedules for the completion and delivery of the various types of articles.

ID	Date	Status	Page
000	295YX 002B	(AR) Complete	- 821-826
001	295YX 006B	(AR) In Progress	- 848-852
002	295YX 007B	(AR) In Progress	- 853-858
003	295YX 008B	(AR) In Progress	- 859-866
004	295YX 012B	(AR) In Progress	- 885-890
005	295YX 017B	(AR) In Progress	- 916-919
006	295YX 018B	(AR) In Progress	- 920-928
007	295YX 019B	(AR) In Progress	- 929-937
008	295YX 020B	(AR) In Progress	- 938-942
009	295YX 022B	(AR) In Progress	- 950-957
010	295YX 025B	(AR) Auto-saved	- 972-977
011	295YX 028B	(AR) In Progress	- 978-984

Client-specified indexing terms.

SEARCH THE KEY INDUSTRY LITERATURE, CONFERENCES AND DATABASES

As well as the more than 14,000 titles in the Thomson Reuters scientific database, including peer-reviewed high-impact scientific journals from over 200 disciplines, *Custom Information Services* searches key industry product literature and more than 10,000 international conferences per annum.

At your request, we can also include the unique journal titles found in Medline, EMBASE and other named online databases.

If you need coverage of additional titles, we can either acquire the journal or use your company's copy. We'll apply the same methodology to client-sent material as we do to our internal collection. *Custom Information Services* aims to process all journals into our production system within five days of receipt.

Based on your profile specifications, Custom Information Services will run daily searches, eliminate duplications and output the resulting records in a single, uniform data stream. Our team will review the output to ensure relevancy and minimize 'noise'.



An example of a cited article.



Full text article with highlighted terms.

RECEIVE INFORMATION IN YOUR FORMAT AND AT YOUR FREQUENCY

Custom Information Services will integrate and deliver the information to you in the format you specify and at the frequency you choose — daily, weekly, bi-weekly or monthly.

We can streamline the process of preparing documents to meet the requirements of the relevant regulatory authority, such as infection reporting to MHLW or adverse event reporting to the FDA. We can provide files in CIOMS, E2B, XML, as “clean copy,” in other safety and custom formats, or in multiple formats.

Documents can be faxed or delivered electronically. You can choose to enhance photographs, enlarge print, and to indicate reasons for non-continuous pagination.

RECEIVE CUSTOMIZED INDEXING AND ABSTRACTS TO YOUR SPECIFICATIONS

Once Custom Information Services identifies a relevant article, the team indexes it to your customized level (partial, medium or full) using descriptive indexing terms that detail the specific areas of interest searchable within your proprietary database.

As your indexing terms or profiles change, the team will update its indexing to match. By working with you to mirror your own decision-making processes in this way, Custom Information Services can ensure it captures the concepts important to your organization.

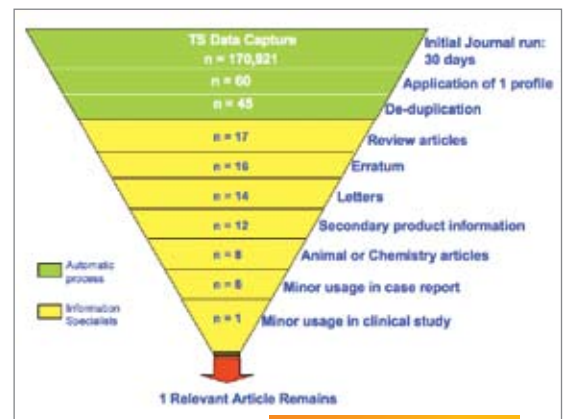
You can receive the full text of any of the articles identified as matching your profile, along with an author abstract unless this is copyright-restricted.

EXPERT TRANSLATION BY SUBJECT SPECIALISTS

Custom Information Services can translate documents such as clinical trial documents, patents, legal documents, case reports, and other medical/ pharmaceutical material into and out of all major and exotic languages. Our translators are subject specialists with years of experience in technical and scientific writing.

Both native and English speakers then proof-read and edit each document to assure accuracy and readability.

Information in the indexing fields can either be selected from a predefined/validated list or selected from a thesaurus.



An example of the article scoping process.

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