

RMCM ARCHIVING

DATA RETENTION, ACCESS, AND DELIVERY

Thomson Reuters, through a fully integrated technology partnership with Global Relay, provides RMCM customers with compliance archiving to help them meet regulatory demands and address eDiscovery needs.

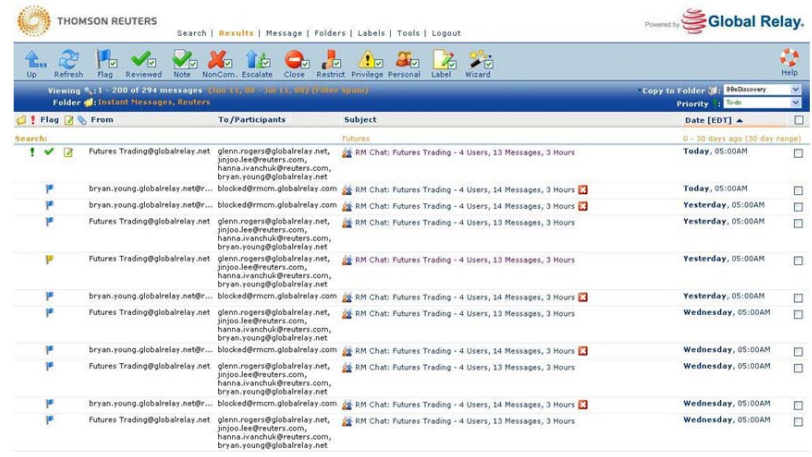
1. Default and Long-term Archiving

RMCM provides default 90 Day archiving of all content.

Customers requiring long-term archiving may subscribe to the RMCM Archiving service, which offers a retention term of up to 7 years.

2. Access to Archived Data

Customers may access their compliance logs and online audit tools via the RMCM Web site. In addition to the System Administrator and compliance Reviewer user roles, RMCM Archiving customers can also offer individual RM end-users access to their personal conversation logs – but not to online auditing tools – via the RMCM web site.



3. Data Deletion

RMCM data that reaches retention term limits is purged from the service on a daily basis.

Customers wishing to purge RMCM data earlier than the defined retention term limit may submit a written request to Thomson Reuters.

4. External Data Delivery to Third-party Systems

External delivery of RMCM data to a third-party destination (such as another archiving system) is offered via either SMTP forwarding or FTP download.

Customers requiring external delivery may submit a written request to Thomson Reuters.