

# DASHBOARD REPORTS SAVE MILLIONS AND ENHANCE COMMUNICATIONS

Case Study

Employer

Hospital Corporation of America (HCA)

HCA, the nation's leading provider of healthcare services, was challenged to create actionable reports from mountains of data.

The corporate benefits department of HCA uses **Medstat Advantage Suite®** from the Healthcare business of Thomson Reuters to aggregate, report, and analyze data from all of its benefits vendor partners. With 182 hospitals and 94 outpatient surgery centers in 22 states, England, and Switzerland, it was challenged to generate meaningful, timely reports from large amounts of data.

## COURSE OF ACTION

With the assistance of Thomson Reuters, HCA created, enhanced, and automated comprehensive dashboards and detailed reports it calls PPO Snapshots. Through graphs, tables, and charts, PPO Snapshots show how different parts of the organization perform.

The development and automation of PPO Snapshots allowed HCA to:

- Monitor plan results
- Effect changes in network discounts, network penetration, and strategic plan changes
- Clearly communicate medical cost trends to HCA leadership



*HCA estimates that using 'PPO Snapshots' led to \$2.3 million in savings from vendor negotiations, as well as \$4.4 million from plan design changes and network monitoring.*

## RESULTS

PPO Snapshots have allowed HCA to discover issues quickly and to respond to problems immediately. They have proved invaluable in negotiations with benefit vendors. In addition, the agile macros built by Thomson Reuters to fully automate the dashboard reports have saved HCA significant time. Reports that used to take a week can now be generated in minutes.

## HOSPITAL CORPORATION OF AMERICA (HCA)

**Location:**  
Nashville, TN

**Size:**  
180,000 employees

**Scope and services:**  
As the nation's leading provider of healthcare services, HCA owns and operates approximately 300 hospitals and surgery centers worldwide. At its founding in 1968, HCA was one of the nation's first hospital companies.

**Solutions:**  
Medstat Advantage Suite®

