

ACTIONOI OPERATIONAL PERFORMANCE IMPROVEMENT SOLUTION



The *ActionOI® Operational Performance Improvement Solution* from Thomson Reuters delivers the tools you need to evaluate your operational and financial data in a realistic context: head to head with best-in-class organizations and facilities of similar size, payer mix, complexity, and patient population.

Today's business environment is more variable than ever before, but the challenge for healthcare executives remains unchanged: to deliver top-quality care while keeping costs under control. With the help of the *ActionOI* solution and its robust database, you'll be well on your way to identifying and eliminating the biggest drains on your labor and supply expense budget — and be in the best position to implement cost-saving initiatives.

OVERVIEW

With operational and financial data from more than 750 healthcare organizations across the country, *ActionOI* has the largest comparative database in the industry. The unmatched breadth and depth of data give you comparisons accompanied by more relevant detail to support your analyses.

MAXIMIZE IMPROVEMENT WITH DEPARTMENT-LEVEL DETAIL

ActionOI provides comparative benchmarks to help you understand the gaps and identify specific areas with the greatest potential for cost savings. With more departments and more information within those departments, you gain more relevant detail to support your analysis and make confident decisions. By incorporating *ActionOI* metrics into measurable department goals, you can guide operational change across the organization.

ACCESS RELIABLE, RELEVANT INTELLIGENCE

ActionOI offers a robust data integrity program that includes automated range checks of client-supplied data and statistical trimming of comparative data to increase reliability. With both actual and normalized data, you can compare data for departmental functions, rather than just cost center operations.

BENEFITS

- Lower costs and increase operational efficiency by comparing your data to industry benchmarks
- Easily review performance improvement opportunities across all departments
- Communicate findings, results, and operational changes with flexible reports and graphs
- Conduct valid comparisons for departmental functions, in addition to cost center operations
- Enhance cultural transformation by challenging the status quo with reliable comparisons and information
- Support PI initiatives with data-driven priorities and solutions

FEATURES

- The largest database of client-supplied data in the industry
- Client Defined Indicator module allows you to define unique performance metrics
- Thomson Reuters Data Sharing process allows you to partner with your peers on a confidential and reciprocal basis
- Actual and normalized data at the department level
- Flexible, easy-to-read reports and graphs to track areas for improvement
- Relevant detail to support analysis
- Customized department-level comparative groups
- Web-based solution with integrated evidence and online community support
- Expert data-submission and report-generation services available

"We found ActionOI Operational Performance Solution gave us the analytical and strategic insights we needed for our performance improvement initiatives."

Matt Morgan

Director, Financial Services
Community Hospital of the Monterey Peninsula



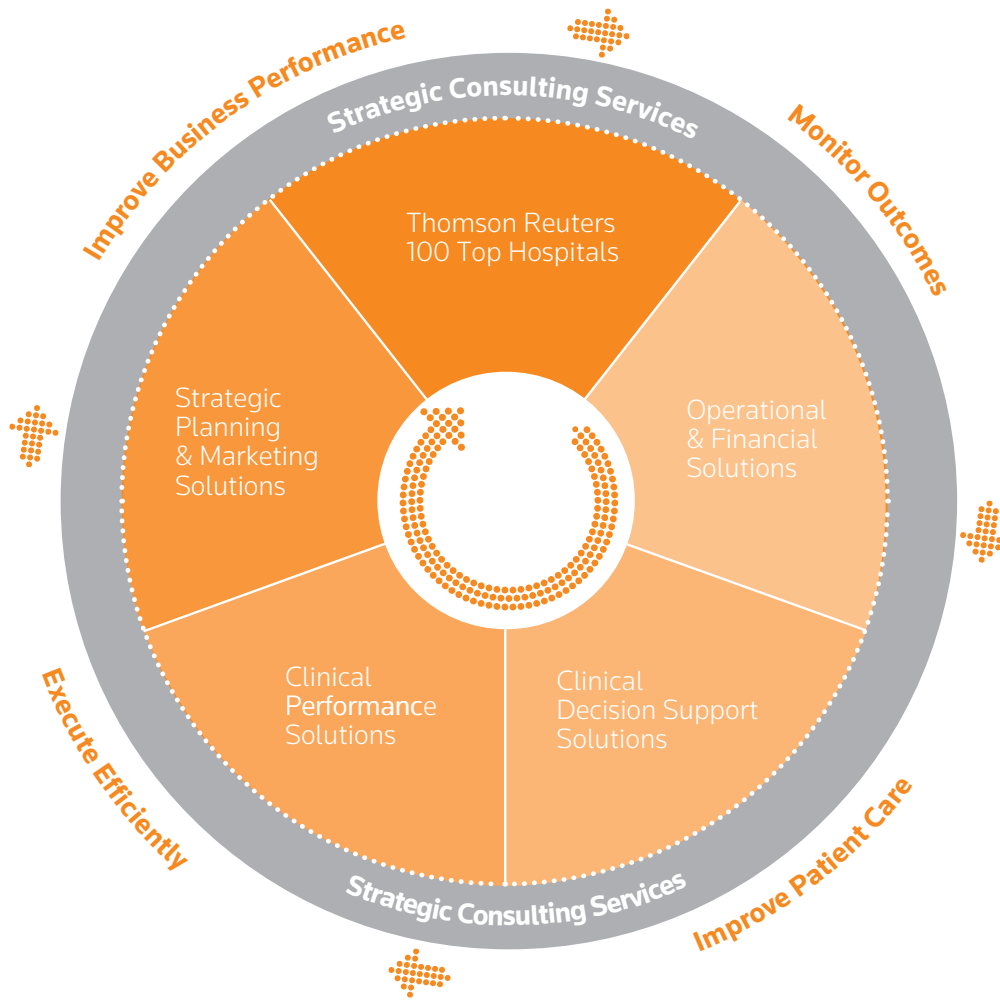
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Hospital executives, managers, and clinicians rely on Thomson Reuters solutions to improve clinical and business performance. Thomson Reuters offers a comprehensive suite of content, applications, and consulting services to improve performance across the enterprise:

- Strategic planners count on vital market and consumer intelligence to develop sound growth plans and effective marketing strategies.
- Clinicians are empowered with trusted clinical evidence to make the best decisions for their patients.
- Clinical and operational executives gain relevant and reliable measures of performance and an objective guide, based on peer benchmarks, to focus efforts where they will have the most impact.

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