

# California Consumer Request Metrics for 2023

July 2024

January 1 – December 31, 2023

Request Type	Count	Average Days to Close	Mean Days to Close
<b>Data Access Request</b>	<b>112</b>	<b>15</b>	<b>7</b>
COMPLETE	15	37	36
REJECTED	97	12	6
<b>Delete my PI*</b>	<b>170</b>	<b>15</b>	<b>6</b>
COMPLETE	52	37	38
REJECTED	118	6	4
<b>Do Not Sell My Personal Information</b>	<b>2,052</b>	<b>2</b>	<b>1</b>
COMPLETE	1,833	2	1
REJECTED	219	4	3
<b>Grand Total</b>	<b>2,334</b>	<b>3</b>	<b>1</b>

\*No requests that required deletion under each provision in California Civil Code section 1798.145 or 1798.146 were partially or wholly denied.

Published in accordance with Section 999.317(g) of the CCPA Regulations & The Delete Act of 2023, SB 362