California Consumer Request Metrics for 2023

July 2024

January 1 – December 31, 2023

Request Type	Count	Average Days to Close	Median Days to Close
Data Access Request	**112**	**15**	**7**
COMPLETE	15	37	36
REJECTED	97	12	6
Delete my PI*	**170**	**15**	**6**
COMPLETE	52	37	38
REJECTED	118	6	4
Do Not Sell My Personal Information	**2,052**	**2**	**1**
COMPLETE	1,833	2	1
REJECTED	219	4	3
Grand Total	**2,334**	**3**	**1**

*No requests that required deletion under each provision in California Civil Code section 1798.145 or 1798.146 were partially or wholly denied.

Published in accordance with Section 999.317(g) of the CCPA Regulations & The Delete Act of 2023, SB 362