RealLegal

Restoring Themes and Database to a New Installation of E-Transcript Manager

1) Install E-Transcript Manager

- Navigate to http://info.legalsolutions.thomsonreuters.com/software/e-transcript-mgr/default.aspx
- Select "Proceed with download" link
- Run the E-Transcript Manager Installer and follow the onscreen prompts to complete the installation.

NOTE: *If your database was originally not found in the path above, please contact support.*

2) Activating E-Transcript Manager

- Launch E-Transcript Manager

- You'll be prompted that "This copy of RealLegal E-Transcript Manager is not registered." Select OK.

- You may be prompted to enter your company information so fill out the fields as best as you can. If not, skip to the next step.
- Select the Activate button
- Type in your User ID and Password and select Login.
- Choose the option that says, "I am reactivating my existing Reallegal E-Transcript Manager subscription." And select Next.
- Choose your subscription on this list and select Finish. If you have multiple subscriptions on the list and you're not sure which to choose, please contact support before proceeding.
- Select 'Done.'

3) Restoring the Database

- Make sure E-Transcript Manager is completely exited.
- From your backup, replace the newly blank database with your history.mdb in C:\Users\Public\Documents\RealLegal\ETXMgr\Files.

NOTE: *If your database was originally not found in the path above, please contact support.*

4) Restoring the Themes

- Find your back-up Theme Manager and Themes Registry Key and simply double click.

- You'll be asked if "Adding information can unintentionally change or delete values and cause components to stop working……" Select Yes.

- Repeat this for the second registry key.
  NOTE: To access the Registry Keys on your old machine, open Registry Editor (just type 'Registry Editor' in Search) and go to HKEY-CURRENT_USER\SOFTWARE\RealLegal\RealLegal E-Transcript 8.0. Both the ThemeManager and Themes Registry Keys are found here. To copy, just right-click on each and choose Export, and save the keys to the desktop of the new machine.
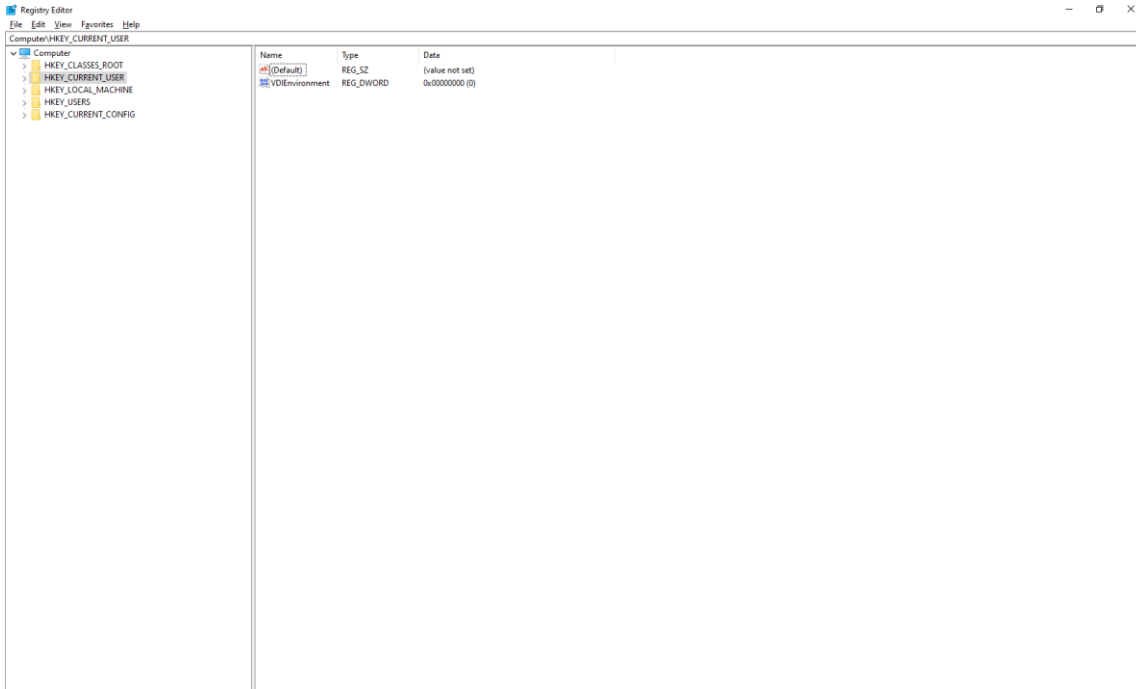
5) Restoring the Program Data folders

Find the folders you backed up at C:\ProgramData\RealLegal\ETXMgr and copy and replace the new (blank) folders in the same location.

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